



Barlborough Medical Practice



SystemOnline is a new in-built feature of SystemOne, our clinical software system, which allows existing patients to manage appointments, order repeat prescriptions and can enable new patients to self-register on the internet. Use of this service is free of charge.

Features

- **Appointment booking**
Patients can book and cancel appointments online. Please note the Practice controls the number and availability of appointments bookable online.
They can also view past and future appointments.
- **Repeat prescriptions**
Patients can view and request repeat prescriptions online.
- **Self-registration**
New patients can register their basic details online and print out a GMS1 form.

Benefits for patients

SystemOnline is simple to use and offers patients more flexible options. It is of particular use to busy patients, patients who wish to take care of things outside normal office hours and those needing to urgently book an advance appointment. Patients not on the internet can also benefit indirectly as a reduction in telephone calls should make the practice more accessible.

Benefits for practices

SystemOnline brings time and efficiency benefits to the practice. Certain Services are available 24 hours a day, seven days a week. Reception staff can concentrate on providing an improved service. A comprehensive audit trail enables the practice to monitor activity and log-in details can be revoked should there be concern over a patient's use. The system has been CFH (Connecting For Health) accredited and is fully secure.

**** Please ask at Reception for further details if you are interested in this service**